



No7 Beauty Panel Terms & Conditions

1. Joining the No7 Beauty Panel

These Terms and Conditions represent your acknowledgement and agreement to be a Panelist and participant in any No7 Beauty Panel activities (No7 Beauty Panel activities could include at home testing and provision of online feedback for products in development, completion of online questionnaires, mini polls, focus groups, online interviews, taking part in community conversations).

2. Personal Data Collected to Join the No7 Beauty Panel

As part of your agreement to participate in any No7 Beauty Panel activities, you agree that No7 may and authorize No7 to collect and store your personal identifiable information. Your personal identifiable information will be added to a database managed by No7 Beauty Company at volunteersusa.no7company.com. For purposes of No7 Beauty Panel activities personal identifiable information includes your Full Name, Email Address, Date of Birth, Gender, Ethnicity, Home Address, Telephone Number.

3. Password Protection

You must take all reasonable steps to ensure that your password stays confidential. You must not disclose your password to anyone, including the staff of No7 Beauty Company. If at any time you suspect your password has been compromised, you must immediately change it through the No7 Beauty Panel Portal.

4. You may only have one No7 Beauty Panel account

Only one No7 Beauty Panel account is permitted per person. If you are found to have multiple accounts, such duplicate accounts will be merged, or you may be removed from participation in the No7 Beauty Panel.

5. Providing Information

When becoming part of the No7 Beauty Panel or participating in any No7 Beauty Panel activities you agree to and must:

- a. provide true, accurate, current and complete information about yourself as prompted by the No7 Beauty Panel registration process
- b. maintain and promptly update your personal details to keep them true, accurate, current and complete
- c. provide true, accurate, current and complete information about yourself as prompted by No7 Beauty Panel whilst participating in any No7 Beauty Panel activities

If you provide any information that is untrue, inaccurate, not current or incomplete, or No7 Beauty Panel has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, No7 Beauty Panel has the right to suspend or terminate your current access to and participation in any No7 Beauty Panel activities.

6. Products you are sent to test are for your personal use only and should not be passed onto anyone unless otherwise specified

As a No7 Beauty Panelist you have no rights or ownership to the data that is collected from your participation in any No7 Beauty Panel activity. Furthermore, you are expressly prohibited from assigning your position as a participant in any No7 Beauty Panel activity to anyone else. You may not offer a test product to any other person.

7. When testing a product at home you agree to test the product in accordance with the instructions provided and complete the online feedback within the given time frame

You agree to take part in home user-studies and use the products according to the instructions sent to you and for the entire duration of the study. You agree to complete all questionnaires relating to home user-studies by the specified date.



8. Any feedback provided (including free text comments) may be used for research and for marketing claims in relation to the product

As a No7 Beauty Panelist you hereby grant No7 Beauty Company and its affiliates, successors, assigns, agents, and licensees the irrevocable and perpetual right to record and use, reproduce, commercialize, and create derivative works of, any ideas, concepts, written or photo material, including survey responses and other content created or provided in connection with No7 Beauty Panel activities, including for any advertising or marketing purposes.

9. Confidentiality

You agree to keep any details of the No7 Beauty Panel and the No7 Beauty Panel activities you are involved in confidential. You are prohibited from sharing any details of the products with anyone other than No7 Beauty Company personnel, including sharing on social media.

As a No7 Beauty Panelist you will not share, distribute, copy, duplicate or otherwise reproduce, reverse engineer, commercialize, resell, or alter any materials related to the No7 Beauty Panel or any No7 Beauty Panel activity, including the product. As a No7 Beauty Panelist you will only use product as directed and acknowledge that you have read and understand all warnings and directions associated with the product.

10. Product Testing Safety and Potential Reactions

As a No7 Beauty Panelist you attest that you have voluntarily participated in any No7 Beauty Panel activity, and you may decide not to participate at any time.

Although it is impossible to list every potential risk and complication, you have been informed of certain possible benefits, risks, side effects, and complications. You also recognize there are no guaranteed results and that independent results are dependent on age, skin condition, and lifestyle and that there is the possibility you may experience certain adverse effects including but not limited to skin becoming dry, red, itchy, producing spots.

When taking part in No7 Beauty Panel activity, you agree that you have read and reviewed all product labels, ingredients, and warnings prior to participating in the No7 Beauty Panel activity and using the product, that you understand any such labels, ingredients, and warnings, and that you are willing and able to use the product having read and understood all such labels, ingredients, and warnings. No7 Beauty Panelist attests that you are not allergic to any of the product ingredients. No7 Beauty Panelist further attests that you understand that there are risks inherent to use of any product, and you have advised of such risks and you agree to accept those risks including the potential adverse effects.

The products you will be testing have undergone raw material assessment and safety profiling but there is still a small risk that you may have a reaction as this testing is part of the safety evaluation.

11. Withdrawal from No7 Beauty Panel or a No7 Beauty Panel activity

You have the right to withdraw from the No7 Beauty Panel at any time by following the unsubscribe link within your portal. You have the right to withdraw from any No7 Beauty Panel activity at any time by contacting No7 Beauty Panel via email.

Non-compliance with any of the Terms and Conditions may result in your exclusion from No7 Beauty Panel activities or withdrawal from the Panel by No7 Beauty Company. The No7 Beauty Company reserves the right to remove any No7 Beauty Panel Participant from any No7 Beauty activity or the Panel at any time without notice to you.

Your participation in any No7 Beauty Panel activity is at the No7 Beauty Company's discretion. Furthermore, participation as a Panelist's does not entitle you to continued participation or any other rights as to the No7 Beauty Panel activity.



As a No7 Beauty Panelist you understand that your membership and participation in the No7 Beauty Panel or any No7 Beauty Panel activity is voluntary and that you may decide not to participate at any time. If you withdraw from the No7 Beauty Panel or are removed from the No7 Beauty Panel, your personal identifiable information will be deleted from the database.

12. Reconfirmation to remain on the Panel

To remain on the No7 Beauty Panel you will be asked to reconfirm your agreement to our Terms and Conditions every 2 years from the day that you initially signed up to the Panel and accepted these Terms and Conditions. Failure to do so will result in the removal of your account.